

Need a little extra support?

Our Priority Services Register can help lots of people with different needs. By signing up we can:



Let you know about upcoming work

We can call or text you to let you know planned work in advance.

Help you nominate someone to manage your account

This means they will be able to speak directly to us.

Send bills in different formats

We can send bills in braille, large print and audio.

Help if your water goes off

We may be able to deliver bottled water if you need it.

Help protect you against bogus callers

You can add a password to your account.

Communicate in different languages

We can communicate in your preferred language, including BSL.

Find out more



anglianwater.co.uk/priority



0800 232 1951

BSL anglianwater.co.uk/bsl



Scan here